

Volunteer Role Title: Retail Volunteer

Location: The Paint Place Shop, 2c Bakers Avenue, Walthamstow, London E17 9AW

Volunteering Hours: Tuesday - Friday 10am to 4pm; Saturday 10am to 2pm

**Commitment Required:** At least 1 day per week for 12 weeks

# About FRP and the reclaimed paint project

FRP is a social enterprise and charity with environmental and social aims based in East London. The Paint Place is an FRP project, which diverts left-over paint from landfill and waste streams. FRP collects surplus paint locally. This is then sold as an environmentally sustainable and low-cost alternative to new paint, particularly to individuals living on lower incomes, not-for-profits and community groups.

### Role

To help us run our reclaimed paint shop and serve customers.

#### Main tasks

- · Manage and display stock of reclaimed paint according to type and colour
- Help customers identify the type and quantity of paint required
- Carry out and record sales transactions
- Help keep the shop tidy, attractive and welcoming.

## **Skills required**

- Good verbal communication skills, basic literacy and numeracy
- Flexibility, reliability, punctuality
- Ability to work as a member of a team, but without constant supervision
- Ability to carry out instructions and ask for help as needed
- Ability to distinguish between different colours and types of paint
- Customer care skills
- Good spatial awareness and willingness to do physically work

#### **Volunteer support**

- Induction and on-the-job training
- Volunteer expenses (up to £3 for lunch, and £5 for travel per day)

### **Benefits of volunteering**

- Meet new people
- Learn new skills and enhance your CV
- Gain work experience

# How to apply

To apply or request further information, please contact Eoin:

Email: volunteering@ frponline.org.uk

Telephone: 020 8539 3856

Last updated: April 2014 by Eoin